



The Licensing Unit
Floor 3
160 Tooley Street
London
SE1 2QH

Metropolitan Police Service
Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL

Tel: 020 7232 6756
Email: SouthwarkLicensing@met.police.uk

Our reference: MD/23/148

Date: 18/05/2023

Dear Sir/Madam

Re:- Sentosa 208 Bermondsey Street London SE1 3TQ

Police are in possession of an application from the above for a new premises licence for The Supply of Alcohol on sales only, recorded music. The application describes the premises as a Malaysian and Chinese restaurant. The hours requested on the application are:

Open to the Public
Sun-Thurs-1000hrs-2300hrs
Fri-Sat-1000hrs-2330hrs

Recorded Music
Mon-sat-1030hrs-2300hrs
Sun-1030hrs-2230hrs

Supply of Alcohol on premises only
Mon-Thurs-1200hrs-2230hrs
Fri-sat-1200hrs-2300hrs
Sun-1200hrs-2200hrs

The hours requested by the applicant are outside those recommended in The Southwark Council statement of licensing policy guidelines for a residential area. The policy states that the recommended closing time is 2300hrs

The applicant has offered some control measures within the operating schedule to address the licensing objectives however they are vague and The Home office guidance issued under Sec 182 of the licensing Act 2003 'General principles' state that it is important in setting the parameters within which the premises may operate. Conditions must be precise and enforceable.

My representation is made with regard to all four of the licensing objectives which need to be addressed in particular that of prevention of crime and disorder, although the applicant has made some effort the conditions offered in their current format are not enforceable and this needs to be addressed. Police object to this application in its current format. Police welcome the opportunity to open dialogue and consolidate

Submitted for your consideration.

Yours Sincerely

Pc Mark Lynch 2246AS
Southwark Police Licensing

From: Lynch Mark A - AS-CU

Sent: 30 May 2023 08:18

To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>

Cc: Peter Tran

Subject: Sentosa 208 Bermondsey Street London SE1 3TQ ref 23/148

Good Afternoon

In view of the applicant and police agreeing to the conditions below in red, police would like to withdraw their representation in regards to the granting of the licence for the venue Sentosa 208 Bermondsey Street London SE1 3TQ

1. That a CCTV system shall be installed and maintained in full working order. The CCTV system will record footage of evidential quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered by the CCTV system including the bar, smoking areas, and frontage of the premises. The premises shall not be open at any time when the CCTV is not operating correctly.
2. All CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available for inspection to officers of the Police and the Council on request.
3. That at least one member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device on request of Police or council officer.
4. That all staff shall be trained in their responsibilities under the Licensing Act 2003 and in regards to the terms and conditions of this licence. Such training should include the prevention of sales of alcohol to underage persons, and the challenge 25 scheme in operation at the premises. Records pertaining to such training shall be kept / be accessible at the premises at all times, shall be updated every 6 months and shall be made immediately available for inspection at the premises to council and / or police officers on request.
5. That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers at all exits from the premises, requesting to the effect that customers leave the premises and area in a quiet and orderly manner. Such signs shall be maintained free from obstruction when the premises are in use in accordance with this licence.
7. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following: a) all crimes reported to the venue; b) all ejections of patrons; c) any complaints received concerning crime and disorder; d) any incidents of disorder; e) all seizures of drugs or offensive weapons; f) any faults in the CCTV system, searching equipment or scanning equipment; g) any refusal of the sale of alcohol including date, time and name of staff member; h) any visit by a relevant authority or emergency service.
8. That all staff are trained in their responsibilities under the Licensing Act 2003 and the signs of drunkenness and training records to be kept and updated every six months and shall be made immediately available to officers of the police and the council upon request.
9. That customers shall use no outside area other than those who temporarily leave the premises to smoke a cigarette at the front of the premises with no more than five people permitted to smoke at one any time.

10. That the supply of alcohol on the premises shall only be to a person seated taking a table meal there and for consumption by such a person as ancillary to their meal

Kind regards

Mark Lynch 2246AS | Police Constable

Central South BCU – Southwark | **Licensing Team**

Email: mark.lynch6@met.police.uk

Address: Southwark Police Station

From: Peter Tran

Sent: 23 May 2023 11:05

To: Lynch Mark A - AS-CU <mark.A.Lynch@met.police.uk>

Cc: Wesley.McArthur@southwark.gov.uk

Subject: Re: Sentosa 208 Bermondsey Street London SE1 3TQ ref 23/148

Thank you Mark.

We accept these conditions.

Kind Regards

Peter

| | | |
|------------------------------|--|------------------------------|
| To: Licensing Unit | From: Wesley McArthur wesley.mcarthur@southwark.gov.uk 020 7525 5779 (on behalf of the Licensing Unit in its role as a responsible authority) | Date: 01 June 2023 |
| Subject: | Representation | |
| Act: | The Licensing Act 2003 (the Act) | |
| Premises: | Sentosa, 208 Bermondsey Street, London, SE1 3TQ | |
| Ref: | 880163 | |

We object to the grant of an application for a premises licence, submitted by Mr. Soon Liang Lee under The Licensing Act 2003 (the Act), in respect of the premises known as Sentosa, 208 Bermondsey Street, London, SE1 3TQ.

1. The application

The application seeks to allow the following -

Recorded music (indoors):

Monday - Saturday: 10:30 – 23:00
Sunday: 10:30 – 22:30

N.B. Recorded music would be permitted between 08:00 and 23:00 at the premises under the provisions of the Live Music Act 2012 if the on sale of alcohol is granted regarding this application.

Late night refreshment (indoors and outdoors)

Friday & Saturday: 23:00 – 23:30

The sale of alcohol to be consumed on the premises:

Monday - Thursday: 12:00 – 22:30
Friday & Saturday: 12:00 – 23:00
Sunday: 12:00 – 22:00

The opening hours of the premises are:

Monday - Thursday: 10:00 – 23:00
Friday & Saturday: 10:00 – 23:30
Sunday: 10:00 – 23:00

Non-standard timings:

Opening hours and licensable activities are to be allowed from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

The application also states non-standard timings regarding all licensable activities and the opening hours of the premises as follows -

Monday - Thursday: 23:00 - 23:30
Friday - Saturday: 23:00 - 00:00

Seasonal variations:

Opening hours and licensable activities are to be allowed from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

The application also states seasonal variations regarding all licensable activities and the opening hours of the premises as follows -

Monday - Thursday: 23:00 - 23:30
Friday - Saturday: 23:00 - 00:00

In the application the premises, and the intended operation of the premises, are described as (verbatim) -

"...Malaysia and Chinese restaurant."

2. The Locale

The premises are located on Bermondsey Street, which is a busy commercial street with many restaurants, bars and pubs as well as cultural premises. The immediate area also has a high density of residential dwellings.

3. This council's Statement of Licensing Policy

According to sections 6 & 7 of this council's statement of licensing policy 2021 – 2026 (the SoLP), the premises fall within the London Bridge District Town Centre Area.

A copy of the SoLP is available via:

<https://www.southwark.gov.uk/assets/attach/7473/Statement-of-Licensing-Policy-2021-2026-final.pdf>

The following closing times are recommended in our SoLP in respect of various types of licensed premises located in the London Bridge District Town Centre Area as follows –

Restaurants and cafes –

Sunday – Thursday: 00:00

Friday – Saturday: 01:00

4. Our objection

Our objection relates to the promotion of the all of the licensing objectives.

In part 'M' of the application, the applicant has proposed various licence conditions to address the licensing objectives. We welcome these conditions, but to ensure that any subsequent licensing conditions are *appropriate, practicable and enforceable* we recommend that the following conditions are also included in the application, and that, if applicable, they replace any related conditions offered in the application -

Prevention of crime and disorder:

- That a zero tolerance policy to illegal drug use will be implemented and maintained at the premises. All staff shall be trained in respect of the premises' drug policy. A record of such training shall be kept in the staff training logs at the premises which shall include the printed name of the trainee and the date that the training was received.

Public Safety:

- That clearly legible signage shall be displayed where it can easily be seen and read by customers and staff identifying all emergency escape routes and emergency exits at the premises. Such signage shall be kept free from obstructions at all times.
- That all emergency exits, emergency escape routes and entry / exit doors at the premises shall be kept operable and free from obstructions at all times that the premises are in use.
- That broken or waste glass / earthenware shall be cleared away as soon as possible on a continuous basis whilst the premises are in use to minimise risk of injury. Staff shall be trained in this and details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That all areas of the premises and all fittings and equipment, door fastenings and all lighting, heating, electrical, toilet and other installations, will be maintained at all times in good working order and in a safe condition.

The prevention of public nuisance:

- That any litter caused by the operation of the premises shall be cleared away from the immediate vicinity of the premises periodically throughout operating hours, and at the end of trade, on each day that the premises are in operation. Staff shall be trained in this and details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That deliveries to and from the premises shall only take place between 07:00 hours and 19:00 hours.
- That external waste, recycling or waste glass / bottle depositing shall only take place between 07:00 hours and 19:00 hours. At all other times waste, recycling or waste glass / bottles shall be kept on the premises until they are due to be collected.
- That customers shall not be permitted to congregate outside of the premises' frontage to smoke after 23:00 hours.

The protection of children from harm:

- That a challenge 25 scheme shall be maintained requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.
- That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales'), and shall also be trained in the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That clearly legible signs shall be prominently displayed, where they can easily be seen and read by customers, stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.
- That a register of refused sales of alcohol shall be maintained at the premises at all times. The register shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of

the licence holder. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. The register shall be made immediately available for inspection at the premises to council or police officers on request.

- That children / persons under 16 years old shall not be permitted at the premises unless accompanied by a responsible adult.

We also object to the proposed non-standard timings and seasonal variations as follows, relating to licensable activities and opening hours

Monday - Thursday: 23:00 - 23:30
Friday - Saturday: 23:00 - 00:00

We recommend that the above non-standard timings and seasonal variations are removed from the application.

We *do not* object to the non-standard timings relating to New Year's Eve.

We welcome discussion with the applicant on any of the matters above; however should the applicant agree to all of our proposed amendments then we will withdraw this representation.

We recommend the applicant contacts us directly on this matter as soon as possible.

Yours sincerely,

Wesley McArthur
Principal Enforcement Officer

From: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>
Sent: Thursday, June 1, 2023 11:10 PM
To: Peter Tran; Regen, Licensing <Licensing.Regen@southwark.gov.uk> **Cc:** Franklin, David <David.Franklin@SOUTHWARK.GOV.UK>
Subject: RE: Application for a premises licence: Sentosa, 208 Bermondsey Street, London, SE1 3TQ (Our ref': 880163) - Loc ID: 200400 - London Bridge and West Bermondsey Ward

Dear All,

Further to Mr Tran's email below, my representation is withdrawn.

Regards,

Wesley McArthur

Principal Enforcement Officer - Licensing Unit
London Borough of Southwark

E-mail: wesley.mcarthur@southwark.gov.uk

General: licensing@southwark.gov.uk

Phone: 020 7525 5779

Switchboard: 020 7525 5000

Website: www.southwark.gov.uk

Address: Licensing, Health & Safety, Hub 1, 3rd Floor, 160 Tooley Street, SE1 2QH

From: Peter Tran
Sent: Thursday, June 1, 2023 10:51 PM
To: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>; Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Cc: Franklin, David <David.Franklin@SOUTHWARK.GOV.UK>
Subject: Re: Application for a premises licence: Sentosa, 208 Bermondsey Street, London, SE1 3TQ (Our ref': 880163) - Loc ID: 200400 - London Bridge and West Bermondsey Ward

Dear Mr. Wesley McArthur,

Thank you.

We accept and here confirm to add the additional measures for the Licensing Objectives below: -

Prevention of crime and disorder: That a zero tolerance policy to illegal drug use will be implemented and maintained at the premises. All staff shall be trained in respect of the premises' drug policy.

A record of such training shall be kept in the staff training logs at the premises which shall include the printed name of the trainee and the date that the training was received.

Public Safety:

That clearly legible signage shall be displayed where it can easily be seen and read by customers and staff identifying all emergency escape routes and emergency exits at the premises. Such signage shall be kept free from obstructions at all times.

That all emergency exits, emergency escape routes and entry / exit doors at the premises shall be kept operable and free from obstructions at all times that the premises are in use. That broken or waste glass / earthenware shall be cleared away as soon as possible on a continuous basis whilst the premises are in use to minimise risk of injury. Staff shall be trained in this and details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

That all areas of the premises and all fittings and equipment, door fastenings and all lighting, heating, electrical, toilet and other installations, will be maintained at all times in good working order and in a safe condition.

The prevention of public nuisance:

That any litter caused by the operation of the premises shall be cleared away from the immediate vicinity of the premises periodically throughout operating hours, and at the end of trade, on each day that the premises are in operation. Staff shall be trained in this and details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

That deliveries to and from the premises shall only take place between 07:00 hours and 19:00 hours. That external waste, recycling or waste glass / bottle depositing shall only take place between 07:00 hours and 19:00 hours. At all other times waste, recycling or waste glass / bottles shall be kept on the premises until they are due to be collected.

That customers shall not be permitted to congregate outside of the premises' frontage to smoke after 23:00 hours.

The protection of children from harm:

That a challenge 25 scheme shall be maintained requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.

That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales'), and shall also be trained in the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

That clearly legible signs shall be prominently displayed, where they can easily be seen and read by customers, stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.

That a register of refused sales of alcohol shall be maintained at the premises at all times. The register shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be used to record details of all refused sales of alcohol. The register shall be

kept / be accessible at the premises at all times. The register shall be made immediately available for inspection at the premises to council or police officers on request.
That children / persons under 16 years old shall not be permitted at the premises unless accompanied by a responsible adult.

We also accept here confirm to remove the of non-standard timings and the seasonal variations.

We do want to keep the non-standard timings for New Year's Eve.

We agree to all your proposed amendments and thank you in advance for withdrawing the representation.

Thank you very much.

Kind Regards

Peter
(Project Manager)

Peter Tsang Tran
(BA Hons)

Planner & Interior Architect
NHBC CITB-Site Management
NHBC CITB APS - Principal Designer

PASMA Qualified

EYELEVEL DESIGN LTD